



Refund, Return, and Cancellation Policy for Apple Tree Pharmacy:

Cancellations: Customers are required to provide a minimum of 48 hours' notice for any cancellations. Failure to do so will result in forfeiting any deposit. However, appointments can be rearranged free of charge within this notice period. Appointments can be changed up to 48 hours before.

Refunds: No refunds are issued under any circumstances. Instead, funds can be transferred to another service or held on account for a period of three months. This policy applies to all services offered by Apple Tree Pharmacy.

Returns: Apple Tree Pharmacy does not offer returns on products once they have been purchased, except in cases where the product is defective or damaged upon receipt. Please note that no items purchased in store can be refunded due to hygiene reasons.

Deposits: Deposits for cancelled appointments will be held for 3 months and must be used within that time, or this will be withheld. These deposits will serve as a commitment fee and will be applied towards the total cost of the service. In the event of a cancellation within the 48-hour notice period, the deposit will be retained by Apple Tree Pharmacy. Deposits are not refundable but can be transferred to an alternative service. Deposits cannot be transferred to someone else.

Please note that these policies are designed to ensure efficient scheduling and fair treatment for all our customers. We appreciate your understanding and cooperation. If you have any further questions or concerns regarding our policies, please feel free to contact us.